



Withdrawal Form

If you wish to cancel your contract with Terra Canis, please complete this form and send it back to us.

Terra Canis GmbH
Friedrichstraße 1a
80801 München
Germany

Telefax: +49 89 69 33 41-599
E-Mail: info@terracanis.eu

Return Address:

Terra Canis GmbH
c/o Gassnerlogistik GmbH
Ohmstraße 2
85716 Unterschleißheim
Germany

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods (*) / the rendering of the following service (*)

Ordered on (*)/received on (*): _____ / _____

Name of consumer(s): _____

Address of consumer (s): _____

Consumer's signature(s) (only if on paper)

Date

(*) Delete as appropriate.



The exercise of the Right of Withdrawal

Right of withdrawal

You have the right to withdraw from this contract within fourteen days of conclusion without the need for explanation. The withdrawal period is fourteen days from the day on which you, or a third party designated by you who is not the carrier, take possession of the goods.

To exercise the right of withdrawal, you must inform us (Terra Canis GmbH, Friedrichstraße 1a, 80801 München, phone: +49 89 69 33 41-800, Fax: +49 89 69 33 41-599, e-mail: info@terracanis.eu) of your decision to withdraw from this contract by submitting a clear declaration (e.g. via fax, e-mail, or letter sent by post). You can use the attached [Withdrawal Form](#), but it is not obligatory.

You can fill in the template cancellation form from our website <http://www.terracanis.co.uk/en/right-of-withdrawal/> or submit any other unequivocal statement. If you choose to make use of this option, we will provide you immediate confirmation (e.g. by e-mail) that we have received the cancellation.

Sending notification stating that you wish to exercise your right of withdrawal within the cancellation period is sufficient to meet the cancellation deadline.

Effects of withdrawal

If you withdraw from this contract, we have to refund all payments we received from you, including shipment charges (except for additional costs arising when you choose a different delivery method to the most cost-efficient standard delivery offered by us), immediately and at the latest within fourteen days from the day we receive the notification that you are withdrawing from this contract. We use the same payment method that you used in the original transaction for this refund, unless we expressly agree otherwise with you; under no circumstances will you be charged fees for this refund.

We may refuse to pay the refund until the goods have been returned to us, or until you have provided evidence that you have shipped the goods back, whichever comes first.

You must ship back or deliver the goods to us immediately and in any event no later than fourteen days from the date on which you notify us that you are withdrawing from this contract. The deadline is met if you send the goods within fourteen days. You shall bear the direct costs of returning the goods.

You only need to pay for any loss in value of the goods if a test of the state, characteristics, and functioning of the goods shows that the loss in value is due your unnecessary handling of them.

End of Information concerning the Right of Withdrawal